

TERMINAL SERVICES – HOW DO I RESET WINDOWS 2000 TERMINAL SERVICES LICENSING?

To reset **Windows 2000 Terminal Services Licensing**:

1. Exit the **Terminal Services Licensing** tool.
2. Open a **CMD.EXE** window.
3. Type the following commands, pressing **Enter** after each one.

```
net stop termservlicensing
CD /D %SystemRoot%\System32
rename LServer LServerOld
MD LServer
net start termservlicensing
```

4. Reinstall the license key packs. You may need to contact the [clearinghouse](#) to get the key packs reissued. In the **USA**, call **1-888-571-2048**. For other countries:

- Start the **Terminal Services Licensing** tool.
- Right-click your License server and press **Properties**.
- Press **Connection Method** and press **Set to Telephone**.
- Select your country and press **OK**.
- On the **Action menu**, press **Install Licenses**.
- Press **Next**.
- Customer Service Center using the phone number displayed.
- Press **Cancel**.

5. The following should be logged in the **System** event log:

```
Event Type: Information
Event Source: TermServLicensing
Event Category: None
Event ID: 5
Date: MM/DD/YYYY
Time: HH:MM:SS
User: N/A
Computer: <ComputerName>
Description: Policy Module %SystemRoot%\system32\tls236.dll for company
Microsoft Corporation has been loaded.
Event Type: Information
```

Event Source: TermServLicensing

Event Category: None

Event ID: 0

Date: MM/DD/YYYY

Time: HH:MM:SS

User: N/A

Computer: <ComputerName>

Description: Terminal Services Licensing was started.