# C:\Users\stefano.maggi.CONBIPELSPA\Desktop\prom38.png

**Date**: 22/05/2012

**Procedure:** How do I reset Windows 2000 Terminal Services Licensing?

**Source:** [**LINK**](http://www.windowsitpro.com/article/terminal-server-and-services/jsi-tip-8773-how-do-i-reset-windows-2000-terminal-services-licensing-)

**Permalink:** [**LINK**](http://heelpbook.altervista.org/2012/terminal-services-how-do-i-reset-windows-2000-terminal-services-licensing/)

**Created by:** HeelpBook Staff

**Document Version:** 1.0

# **Terminal Services – How do I reset Windows 2000 Terminal Services Licensing?**

To reset **Windows 2000 Terminal Services Licensing**:

1. Exit the **Terminal Services Licensing** tool.

2. Open a **CMD.EXE** window.

3. Type the following commands, pressing **Enter** after each one.

net stop termservlicensing

CD /D %SystemRoot%\System32

rename LServer LServerOld

MD LServer

net start termservlicensing

4. Reinstall the license key packs. You may need to contact the *clearinghouse* to get the key packs reissued. In the **USA**, call **1-888-571-2048**. For other countries:

* Start the **Terminal Services Licensing** tool.
* Right-click your License server and press **Properties**.
* Press **Connection Method** and press **Set to Telephone**.
* Select your country and press **OK**.
* On the **Action menu**, press **Install Licenses**.
* Press **Next**.
* Customer Service Center using the phone number displayed.
* Press **Cancel**.

5. The following should be logged in the **System** event log:

Event Type: Information

Event Source: TermServLicensing

Event Category: None

Event ID: 5

Date: MM/DD/YYYY

Time: HH:MM:SS

User: N/A

Computer: <ComputerName>

Description: Policy Module %SystemRoot%\system32\tls236.dll for company Microsoft Corporation has been loaded.

Event Type: Information

Event Source: TermServLicensing

Event Category: None

Event ID: 0

Date: MM/DD/YYYY

Time: HH:MM:SS

User: N/A

Computer: <ComputerName>

Description: Terminal Services Licensing was started.