

## "MTP DEVICE" KEEPS POPPING UP (WINDOWS XP/VISTA/7)

Connected via **USB** to my PC with **Windows XP**, it does not work: the PC continuously discovers a new "**MTP Device**" but the device never works (**error code 41**). The problem seems to be fairly common, but the solutions found online did not work.

Moreover, the problem does not seem to be limited to this particular device: it seems to be spread over many devices that expose a **Media Transfer Protocol** interface (**MTP** indeed).

Taking a look at `setupapi.log`, we see that the device class is:

```
EEC5AD98-8080-425f-922A-DABF3DE3F69A
```

Open the register, go to:

```
HKLM\SYSTEM\CurrentControlSet\Control\Class\{EEC5AD98-8080-425f-922A-DABF3DE3F69A}
```

...and we note that there is an **UpperFilter**, **KLFLTDEV**. Too bad that this device does not exist...seems to be a remnant of an old **Kaspersky** installation.

Deleted the **UpperFilters** key, the problem is solved without even the need to reboot.